

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in Case Number 2010-00426 - Hillridge Facilities
Date: Tuesday, May 31, 2011 10:30:00 AM

Dear Mr. Wright:

Thank you for your comments regarding the sewer rate adjustment proposed for Hillridge Facilities in Jefferson County. Your comments will be placed into the case record for the Commission's consideration as it deliberates in this matter.

Thank you again for your interest.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-564-3940 x 208
502 330-5981 (cell)

From: PSC - Public Information Officer
Sent: Tuesday, May 31, 2011 1:01 AM
To: Melnykovych, Andrew (PSC)
Subject: FW: PSC Case No. 2010-00426

From: joe w wright[S [REDACTED]]
Sent: Tuesday, May 31, 2011 1:00:39 AM
To: PSC - Public Information Officer
Subject: PSC Case No. 2010-00426
Auto forwarded by a Rule

Regarding PSC Case No. 2010-00426
Hillridge Facilities, Inc.

To the Public Service Commission

The Hillridge Facility has been a mismanaged and neglected facility. I have been told by those who know that the facility has operated for three or more years without a permit, I don't understand how this can be if the Metro-Louisville or State government is concerned about the environment and or health of it's citizens.

I testified for my neighbor (Ms. Waters) at the meeting held at the floyds fork park facility about her ordeal with Mrs. Ridge.
Ms. Waters problems started on a **Sunday** Morning. Due to Mrs. Ridge refusal to provide any services after a plumber had done his part of and cleared the line to the easement had no plumbing facilities until **Thursday** afternoon. Ms. Waters had to use relatives facilities during this time; bathing, toilet, and laundry. **Wednesday** morning she discovered sewage had backed up in her basement again even though she had not used any water since **Sunday**

morning. The sewage had come from her neighbor's house whose lines are tied together. So Ms Waters was deprived the use of her home for four days because this Bully Refused to provided her promised services. Not only had Mrs. Ridge abused Ms. Waters but she wasted a lot of taxpayers money because all the people she had to contact to force the Bully to do her job. This is only one of many similar complaints against Mrs Ridge.

We have been told many times that MSD was going to take the facility over. This facility needs to be condemned and taken over by MSD if that is possible. Any amount of increased fee is not going to help the residents of Hillridge. We need a change of Management.

I hope you will help us solve this problem. Thank You.

Joe Wright ... Hillridge resident.